

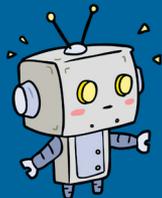
NEWSLETTER

FEBRUARY

Vol. 1 Ed. 7
Feb. 2, 2021



THE MONTHLY MESSAGE



5 Steps to Stop Robocalls: The Ultimate Guide to Beating the Bots

The phone rings.

“This call is to inform you that the IRS is filing a lawsuit against you. To get more information about this case file, please call immediately on our department number 1-800-555-5555. Thank you.”

If you haven't heard this exact call, dollars to donuts you've heard something like it. Whether it's IRS fraud, a sketchy “debt relief” opportunity, or any number of other scams, robocalls have risen to almost tsunami-esque numbers. And the flood isn't stopping anytime soon – estimates indicate that 85 billion robocalls were placed in 2018 alone.

The robocall problem is more than just annoying. It's dangerous, too: Americans lost a staggering \$10.5 billion in phone scams over the past 12 months.

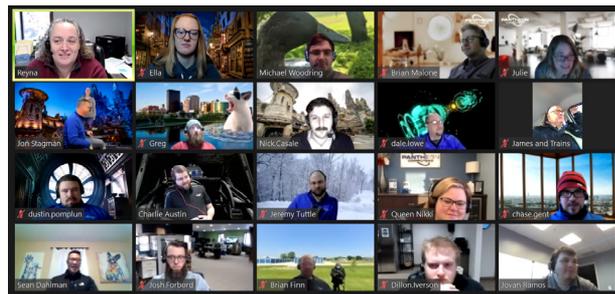
A robocall is any kind of automated call, usually placed with automated dialing software and including either a robot voice speaking or a pre-recorded voice. Using an autodialer, companies are able to place hundreds or even hundreds of thousands of calls practically instantaneously. And, scarily, many robocallers can have information on you, like the names of your family members or even your address. It's time to fight back against these threatening robocalls.

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DID YOU KNOW...

We are Zoom MASTERS!!

(But maybe have some work to do on screenshots...)



EMPLOYEE SPOTLIGHT



DUSTIN POMPLUN - Designated Support Technician



Year Started at Pantheon:
2016

If you could have any job in the world, what would it be?
I would be a lead developer for game design at a prestigious company!

What is something people might not guess about you?
I love a variety of art - I enjoy collecting art that most would not collect.

What is your favorite Valentine's Day Memory?
About 3 years ago I surprised my mom with flowers; she wasn't expecting them and was very excited!!

Best memory from working at Pantheon?
It's not my best, but definitely memorable, I had been working at Pantheon for about 7 months and had to work on my boss's computer. I learned a very valuable lesson that day - I will always back up a computer before switching it out for another computer. AND the day that Nikki started at Pantheon.

We work to provide clients with the right tools and people to support their Technology. From a growing business to a multi-site enterprise, as your Managed IT Partner we are with you every step of the way.

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How to get rid of robocalls in 5 steps

1. Robocall protection 101:

Mount your first line of defense by not answering, engaging, pressing any numbers, or giving out any information...hang up!

2. Register for the FTC's Do Not Call list

While robocall scammers are unlikely to follow rules about who they can or can't call, the Do Not Call registry will at least prevent legitimate telemarketers from contacting you. You can also report unwanted calls to the FTC. Though they probably won't be able to follow up on every reported call, the FTC uses this data in their larger war against the robots.

3. Stop robocalls on your landline

To get a scam call blocker for your landline, you can use the resources provided by your phone service carrier. Whether you have Verizon, Sprint, AT&T, or T-Mobile, all four have free and/or paid services to help block robocalls in the United States

4. Stop robocalls on your iPhone or Android

In addition to the carrier services mentioned above, there are a few other ways you can filter unwanted calls on your cell phone. Some good options are to block known illegitimate numbers, to use do not disturb mode, and to "white list" calls from your contacts (so robocalls get automatically rejected and only calls from people and businesses you know come through).

5. Download a robocall blocking app

There are several apps out there, with both free and paid options available. Here are three app options: Hiya, Nomorobo, and Robokiller.

For more info go to: <https://www.avg.com/en/signal/>

WHAT'S NEW WITH PANTHEON?



Happy Birthday!



Brian Finn
2/18

New Employee Alert!!



Pantheon welcomes our new Response Specialist, Nick Casale, who hails from New Jersey!

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